

Scrutiny Report



Performance Scrutiny Committee - Partnerships

Part 1

Date: 25 July 2018

Subject Public Services Board – Single Integrated Plan Annual Report 2017-18

Author Scrutiny Adviser

The following people have been invited to attend for this item:

Invitee:	Area / Role / Subject
Will Godfrey	Chair of One Newport Strategy and Performance Board
Rhys Cornwall	Head of People and Business Change
Beverly Owen	Strategic Director - Place (Economy and Skills Theme Lead)
Will Beer	Public Health Wales (Health and Wellbeing Theme Lead)
Supt Ian Roberts	Gwent Police (Safe and Cohesive Theme Lead)

Section A – Committee Guidance and Recommendations

1 Recommendations to the Committee

The Committee is asked

- 1.1 The Committee is asked to consider the Single Integrated Plan (SIP) Annual Report attached as **Appendix 1** and determine if it wishes to make any comments to the PSB.
- 1.2 To note the minutes of the Public Services Board held on 12 June 2018, attached as **Appendix 2**.

2 Context

Single Integrated Plan

2.1 The Well-being and Future Generations Act (Wales) 2015 established a Public Services Board replacing Local Service Boards for each Local Authority area in Wales, with the requirements set out in statutory guidance '*Shared Purpose: Shared Future*'. Before the introduction of the Act, the statutory guidance '*Shared Purpose – Shared Delivery*' set out the requirements for each Local Service Board (LSB) to develop and publish a summary report once a year which should contain a balanced summary of the delivery of planned priorities and outcomes and the plan's effectiveness over the previous year.

2.3 The '*Shared Purpose – Shared Delivery*' guidance stated:

The key elements of such a report should include:

- *a report on progress made by LSB member organisations towards delivering the outcomes identified in the single integrated plan, including a summary of mitigating action taken to address negative developments;*
- *an account of the delivery of the information strategy; and of engagement with people and communities;*
- *an account of LSB governance and the processes it has in place to manage its own performance;*
- *an account of local authority scrutiny of the LSB and its member organisations, and summary of relevant reports by the inspectorates and Wales Audit Office; and*
- *changes to the plan for the following year.*

2.4 Following the Well-being of Future Generations (Wales) Act 2015, the Public Services Board has taken responsibility for producing the Single Integrated Plan Annual Report and the One Newport SIP Annual Report 2017-18 contains the following chapters:

- 1) Introduction;
- 2) Theme Progress;*
 - Economy & Skills Theme;
 - Health & Wellbeing Theme;
 - Safe & Cohesive Communities Theme;
- 3) Information Management;
- 4) Engagement;
- 5) Governance & Performance Management;
- 6) Scrutiny; and
- 7) Well-being of Future Generations Act (Wales) 2015

**Theme progress for each theme includes outcomes relating to the theme; a description of the theme; the Theme Lead's overview; for each priority under the theme the population indicators, key performance measures and progress in 2017-18.*

2.5 This will be the last time the SIP performance is to be reported to the Committee, as following the Committee's consultation upon the draft Well-being Plan, the final Well-being Plan 2018-23 has been adopted and Members may recall this Committee formally received the Plan in its previous meeting held on 20 June 2018. In the future the implementation of the One Newport Well-being Plan 2018/23 will be scrutinised by the Committee as a mid-year and year-end report. (For information, a link to the Well-being Plan 2018-23 is provided in Section 8 of this report in the Background Papers.)

Previous Consideration of this item

- 2.6 The Annual SIP report was scrutinised by PSC – Partnerships on the 26 July 2017 and a link to the Minutes is provided in Section 8 of this report in the Background Papers. The Committee agreed to receive an update on the SIP and noted the progress being made by the PSB. The comments and questions raised through the Meeting were presented to a meeting of the PSB on 13 September 2017, the minutes of which were reported to this Committee on 8 November 2017.
- 2.7 The SIP Quarter 2 update was reported to the Committee on the 10 January 2018 and a link to the Minutes is provided in Section 8 of this report in the Background Papers. The Committee's aim was to assess how well the PSB had delivered as a collaborative partnership on its objectives, how effective the partners had worked together and what mitigating actions were in place to address risks and underperformance. At this meeting the Committee concluded that for the residents of Newport the cross partnership working was very positive. The Committee held concerns over the robustness of the targets as some of the annual targets had already been met during Quarter 2.
- 2.8 The Public Services Board considered the Single Integrated Plan (SIP) Annual Report 2017-18 at its meeting on 12 June 2018 and made the following recommendations:
- i. To note progress in the final year of the SIP, include narrative around amber and red outcomes against performance targets and submit the Annual Report for formal scrutiny and publication.*
 - ii. To communicate successes in the plan.*
 - iii. To capture information on plans for successful SIP initiatives that will not form part of the Well-being Plan.*
 - iv. To consider the potential for sharing intelligence in individual cases in order to improve intervention.*

A link to the Agenda of the PSB meeting held on 12 June 2018 is provided in Section 8 of this report in the Background Papers. The minutes are attached as **Appendix 2** to this report for noting.

3 Information Submitted to the Committee

- 3.1 The following are attached to for the Committee's consideration:

Appendix 1 - One Newport Single Integrated Plan Annual Report 2017-18;
Appendix 2 – Minutes of the Public Service Board Meeting held on 12 June 2018.

4. Suggested Areas of Focus

Role of the Committee

The role of the Committee in considering the report is to:

- Take a backward look at how the Partnership has performed over 2017/18 against the objectives in the Single Integrated Plan (SIP);
- Assess:
 - How well the PSB has delivered as a collaborative partnership on its objectives;
 - How effectively the Partners on the PSB worked together to deliver the SIP;
 - Mitigating actions put in place to address risks and not achieving objectives;
 - How the public were engaged with on the SIP, and how feedback has been used.

Suggested Lines of Enquiry

- 4.1 The following suggested lines of enquiry have been adapted from the Welsh Government Guidance on Scrutiny of the PSB relating to scrutiny of the Wellbeing Plan when in place, but are also relevant to be utilised to assess how the partnership performed on its SIP themes:
1. To what extent have actions been delivered within the timescales specified? How much progress has been made towards meeting its objectives?
 2. How effective has the partnership worked together to achieve its objectives? How could the partners have worked more effectively?
 3. What have been the resource implications of delivering on the SIP? How has working as a partnership maximised the resources available?
 4. How has utilising the resources across the partnership made a positive impact in delivering on the SIP? What difference has working in partnership made to achieve these objectives?
 5. How have the PSB acted in collaboration to meet its objectives, in line with the sustainable development principle?
 6. Has service user experience been used to assess performance of the partnership in delivering on the objectives? What methods have been used to evaluate effectiveness and impact of the partnership in delivering on objectives?

Section B – Supporting Information

5 Supporting Information

- 5.1 The Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards issued by Welsh Government in August 2017 states that:

“Research into the practice of collaborative or joint scrutiny in England and Wales identifies that arrangements are effective when they demonstrate the following characteristics:

Characteristics of effective partnership scrutiny:

- Scrutiny regards itself as a form of ‘critical friendship with positive intent’ in which scrutiny practitioners act as advocates for the success of joint working.
- Collaborative performance is evaluated from the citizen’s perspective.
- Strong efforts are made to understand the complexity of partnership arrangements and to facilitate learning about the culture and assumptions of different organizations.
- Scrutiny creates positive expectations by focussing on issues regarded as useful to the partnership or where there is consensus that ‘things need to change’.
- Scrutiny demonstrates intellectual independence and investigative rigour in all of its activities.
- Scrutiny demonstrates a positive impact by developing clear, timely, evidence-based recommendations aimed at enhancing collaborative performance.
- Scrutiny critically evaluates its own performance utilising partnership perspectives.

- 5.2 The Guidance further states that a PSB is required to prepare and publish a report detailing the progress made towards meeting local well-being objectives no later than 14 months after the publication of its first local well-being plan. This is intended to enable the board to report on the full year's activity. Subsequently, an annual report must be published no later than one year after the publication of each previous report. The PSB must send a copy of its annual report to overview and scrutiny. Future reporting will be upon the implementation Well-being Plan 2018-23 which has now been adopted and published, so this is the final time that the Scrutiny Committee is asked to scrutinise the performance of the PSB in delivering against its Single Integrated Plan for 2017-18.
- 5.3 A link to the full Welsh Government Guidance is included in Section 8 of this report in the Background Papers for Members' information.

6 Links to Council Policies and Priorities

Well-being Objectives	Promote economic growth and regeneration whilst protecting the environment	Improve skills, educational outcomes & employment opportunities	Enable people to be healthy, independent & resilient	Build cohesive & sustainable communities
Corporate Plan Commitments	Thriving City	Aspirational People		Resilient Communities
Supporting Function	Modernised Council			

7 Wellbeing of Future Generation (Wales) Act

7.1 General questions

- How is this area / policy affected by the new legislation?
- How will this decision / policy / proposal impact upon future generations? What is the long term impact?
- What evidence is provided to demonstrate WFGA has been / is being considered?
- Evidence from Community Profiles / other data?
- (When published:) Evidence of links to Wellbeing Assessment / Objectives / Plan?

7.2 Wellbeing Goals

- How are the Wellbeing goals reflected in the policy / proposal / action?
 - *A prosperous Wales*
 - *A resilient Wales*
 - *A healthier Wales*
 - *A more equal Wales*
 - *A Wales of cohesive communities*
 - *A Wales of vibrant culture and thriving Welsh language*
 - *A globally responsible Wales*

7.3 Sustainable Development Principles

- Does the report / proposal demonstrate how as an authority we are working in accordance with the sustainable development principles from the act when planning services?
 - **Long Term**

The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs
 - **Prevention**

How acting to prevent problems occurring or getting worse may help public bodies meet their objectives
 - **Integration**

Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies
 - **Collaboration**

Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives
 - **Involvement**

The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

8. Background Papers

- [Welsh Government Guidance for the Single Integrated Plan - Shared Purpose - Shared Delivery](#)
- [Welsh Government Guidance for Local Authority Scrutiny Committees on the Scrutiny of Public Services Boards](#) (Issued August 2017)
- [One Newport Public Service Board Wellbeing Plan 2018/23](#)
- [Minutes of the Performance Scrutiny Committee - Partnerships Meeting on 26 July 2017](#)
- [Minutes of the Performance Scrutiny Committee - Partnerships Meeting on 10 January 2018](#)
- [Report to the Public Services Board held on 12 June 2018 \(Report for Agenda Item 7 refers\)](#)
- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan 2017-22](#)

Report Completed: 12 July 2018